

QUEUE Management System

for Waiting lines and Walk-ins at hospitals and clinics

Manage waiting line with our simple and intuitive service screen. An all-in-one solution to manage patient reception, triage, queuing and interactions. Get data and insights you've never had before.



- Organized Waiting Area
- Enhanced Customer Experience
- Micro-Controller Based System
- Effective Solution For Hospital OPDS
- Stand Alone Embedded System
- Helps In Organizing Waiting Area
- Reduced Manpower Requirement

INTRODUCTION

Supreme-QMS from SUPREME INTERNATIONAL is effective Queuing solution for Hospital's OPDs. It helps in handling large number of patients to be attended by a number of Doctors in an OPD.

Supreme-QMS is stand alone system. it does not required any computer. It have its own CPU, Memory Chips, hardware and display.



Token Dispenser

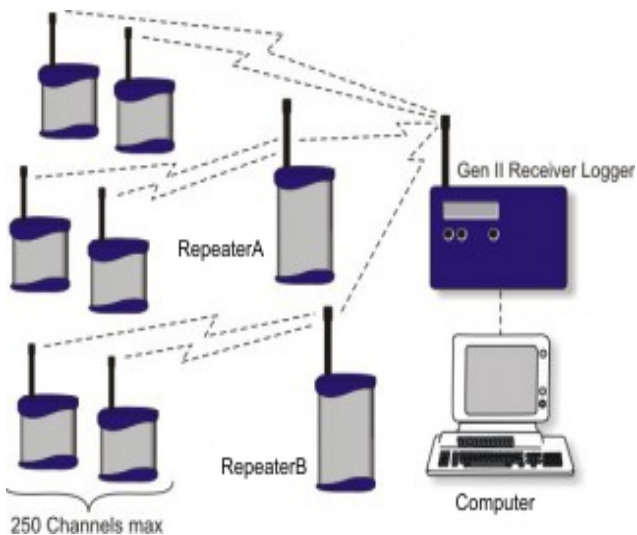


Keypad Unit





SUPREME INTERNATIONAL offers new software based Queue Management System- OPDQSoft. It is a service toolkit for managing and continuously improving service delivery for a large number of patients at hospital OPDs.



Doctors Name	Token Number
Dr. Sudeesh Kannoth	50
Dr. Suhas Arora	23
Dr. Satish Nair	14
Dr. Komal Agrawal	10
Dr. Hemlata Patel	05

Token Display Board at Doctors Chambers
 Token Display Board is provided outside the chamber or on the wall in the waiting room/ space.
 When the Doctor intends to call in the next patient, the called number is displayed at this board.
 There are 3 digits of 7 segment bright LED.

NAME	TARGET	REAL	CYCLE	EFF.	REJ.	MONTHLY	TOTAL	MAN	M/C	TIME
LINE	PC	PC	SEC	%	PC	TARGET	PROD	POWER	STATUS	SEC
LINE-1	480	110	60	92	2	2000	1230	12	OK	1500
LINE-2	480	110	60	92	2	2000	1230	12	OK	1500
LINE-3	960	200	120	83	5	4000	46	10	BR	847
LINE-4	1200	120	150	0	3	2000	840	10	BR	847

ADVANTAGE

- o Reduced man power requirement & thus Save on operating cost.
- o Effective time management for Doctors as instant display of issue of current token
- o Ensures smooth sequential flow of patient & thus transparent queuing
- o Easy ticket printing, Flexible system to customize as requirement
- o Creates a good environment & enhances the goodwill of the hospital.